

Listening 1 Script

Receptionist: Laverton Arts Centre. How can I help you?

Caller: Hello. I've been to the Arts Centre a few times recently, and I understand you have this scheme for regular visitors...

Receptionist: The 'Friends of Laverton Arts Centre'. Yes, that's right.

Caller: I wonder if you could tell me a little about it. I mean, how much it costs and what benefits it offers. Things like that.

Receptionist: Certainly. Well, first of all the good news is that we've recently changed the scheme. It used to cost £15 a year but now it's free. All you have to do is fill in an application form. You can either come to the Arts Centre and do that here, or you can go to our website and apply online. Q1

Caller: And so what are the benefits of joining?

Receptionist: There are actually quite a few. As a Friend of Laverton Arts Centre, you'll receive a newsletter every three months with information on all the forthcoming events. Q2

Caller: That sounds useful.

Receptionist: You also get priority booking for shows and concerts in the Main Theatre.

Caller: Can you explain how that works exactly?

Receptionist: Yes, what that means is that, when tickets go on sale, for the first two days they're only available to Friends of the Arts Centre. So as long as you book early, you can make sure you get seats. Q3

Caller: Great! Do you ever offer discounts to Friends of the Centre?

Receptionist: Under the old system, when you had to pay to be a member, we did. Under the new system, there won't be any discounts for shows in the Main Theatre or films at the Arts Cinema. Having said that, we will be offering some discounts to members for performances in the Small Theatre. There'll be information about this in each issue of the newsletter. Q4

Caller: I suppose I can find that information online as well, can I?

Receptionist: Absolutely. Actually, we're redoing our website at the moment. Right now there actually isn't a special section for Friends of the Arts Centre on the website. Once the site's been redesigned, there will be. You'll be able to put in your user name and password and enter a special section just for you. Q5

Caller: It sounds excellent! Are there any requirements, though? I mean, as a member, do I have to do anything?

Receptionist: Yes, sorry. I forgot to mention that. There are no formal requirements at all, though obviously we have this scheme to encourage people to attend events here regularly. So, we ask that you attend at least four events a year, whatever they are, if you possibly can. Nobody's going to count, though, and it's totally up to you. Q6

Caller: That sounds fair enough.

Receptionist: While you're here, we're actually conducting a short survey of people who phone up the Arts Centre. Would you mind if I asked you a few questions? It'll only take a couple of minutes.

Caller: Sure. No problem.

Receptionist: Thanks a lot. So, how many times have you visited Laverton Arts Centre in the last six months?

Caller: Well, I've only lived in the area for the last four months, so
Q7 not that many times. Er... three, I suppose. Yes, that's right.

Receptionist: Fine. And how did you first find out about the Arts Centre?

Q8 **Caller:** Let me think. Oh yes, a friend invited me to a concert, and I came with her.

Receptionist: Have you ever seen a film at the Arts Cinema here?

Caller: No, I haven't, to be honest. In fact, until you mentioned it
Q9 earlier, I didn't realise you even had a cinema.

Receptionist: One more question. If we offered a free tour of the Arts Centre, including things such as going backstage to look at the dressing rooms, would you be interested in going on it?

Q10 **Caller:** Oh yes, definitely. I think a tour like that would be very interesting! I'd even pay for it!

Receptionist: That's great. Thank you very much for your time.

Caller: Thank you!

Listening 2 Script

Speaker 1

One of the most successful recycling programmes around today is that of the aluminum can: This programme, which began in 1968, has shown us the value and importance of recycling. Recycling aluminum helps the environment in two ways. Firstly, 95% less energy is used to recycle a can than to make a new one. 'Secondly, by recycling them, we are keeping cans out of our overflowing rubbish dumps and landfill sites.

'Speaker 2

Last weekend thousands of people showed up at Centre City zoo. The unusually large turnout was due to 'plastic recycling day'. In an effort to help the environment, the zoo offered 50% off the cost of admission to anyone who brought in a clean, empty plastic bottle for recycling. Visitors to the zoo watched plastic recycling demonstrations and learnt about all the recycled products available. It was such a successful event that similar events are planned for the near future.

Speaker 3

Summer is nearly over and, this September, as the children get ready to head back to school, here are some environmentally friendly tips to keep in mind. Firstly, try to reuse whatever you can from last year. You may be able to buy second hand books as well. Then, make sure you buy only recycled paper and notebooks. If you really must buy something new, make sure it's something that 'can be used again next year — and the next.

Speaker 4

A UK based charity has found a way to use cardboard recycling to help adults with learning disabilities. The scheme involves a shop called 'Scrap for Play' where shredded cardboard is made into bedding for horses and farm animals. The trainees are sent to pick up the used cardboard from local businesses and taught how to use the shredding machine. The shredded cardboard is then sold to local farmers, who use it to make warm bedding for their animals. This scheme is providing job training and employment for people in need, while at the same time helping the environment

Speaker 5

The next time you use your phone card to call a friend or make dinner reservations, you could be helping to feed a starving child in India. A new scheme means that each card can be traded in by a child at a soup kitchen for a meal of bread, lentils, vegetables and dessert. So, save your old phone cards and recycle them. You could be saving a child's life.